

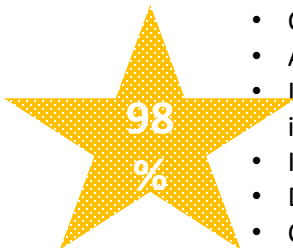
63 families



27 Responses

43% Response Rate

Our quality of care



Agree or strongly agree

- Children are happy
- Activities enjoyed
- Learning supported on an individual basis
- Interests taken into account
- Development monitored
- Confident to share concerns
- Wellbeing important
- Encourage social/ confidence/ independence
- We can contribute

My daughter loves pre-school and is happy to attend every session. She has made fantastic progress this year and will be very sad to leave.

My two have fun and love all the games etc. They often play 'little school' at home and I think this reflects how much they love it!



My son loves coming to pre-school, he gets very excited about coming and participating in the activities.

My son loves coming to pre-school. He asks each day if he can go and he loves seeing his friends here!

My son loves going to pre-school and learning in a classroom environment. He loves the variety of activities and the ability to challenge himself – Thank you.

You said... we listened



The Villages at Eldwick

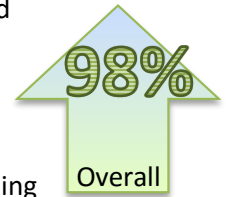
Quality of the environment

Resources are age appropriate and cover different areas of learning

Tell us more about planning sessions



Friendly, welcoming inviting



Overall Strongly agree/agree

Quality of Practitioners

There is still more to do to make on line tracking an accessible and useable tool for all.



94%

Overall Agree or strongly agree

Practitioners treat my child with kindness and respect 100%



Quality of management

Approachable ☺

3 years at




Able to discuss matters with me

100%

Strongly agree/agree

Committed to continuous improvement




Singing is fun! We do lots of stories and there are great toys!



I'm very happy!.



Love it, love it, love it



I like playing games, playing outside, baking and playing in the sand.

Your feedback and Suggestions

Thank you so much for your lovely comments. It is great to hear how much your children love coming to us. However, we can always learn from you and we pride ourselves on being able to continually improve our provision.

Here's what you had to say:

- A 1:1 meeting would provide insight into the personality amid development away from home.
- Larger print in the signing in book would help speed up congested drop off /pick up
- More Facebook updates
- Opportunity to observe - Activity/ Experience days
- Pick ups from morning nursery
- Understanding how children are prepared for their transition to school, plus what parents/carers can do to help
- More planning and involving parents with snacks – particularly with allergies.
- Help us to understand how our child is supported on an individual basis.
- More support using the on-line system – some parents not overly confident in using the system.
- More kitchens to play in!

Thank you for your feedback

Our Response

Firstly, thank you for your lovely comments. We will ensure that personal comments will be passed on to those mentioned.

Here's are initial thoughts.

- We are more than happy to conduct 1:1s and if you would like to speak in private with your child's key person or Jane, then please just ask.
- We are going to trial having 2 signing in books in larger print, 1 book will be A – M and the other N – Z.
- Facebook comment accepted, we're on it 😊
- Parents are welcome to Pre-school to observe at anytime. Please contact us before hand so we can manage this effectively.
- We have explored nursery pick-ups and drop offs unfortunately we are unable to support this due to limitations on resources.
- We will produce a newsletter about the transition to school – keep a look out!
- We will build into our planning involving parents in snack planning where allergies exist – sounds like you have some great ideas 😊
- We will also communicate what we do at Pre-school to support your child and how this fits with our planning.
- We will invite all parents/carers to an evening session to demonstrate and answer any questions you may have on the online system during the first term back.
- You can never have too many kitchens in our opinion ;-)