



You said... we listened



The Villages at East Morton

39 families 

18 Responses 

47% Response Rate

My son has thoroughly enjoyed his time at pre-school, he says he particularly enjoys getting messy and playing with his friends and the bugs.

My daughter can feel overwhelmed but this is always tackled in the morning by the staff. She is really happy and loves attending. We will miss you next year!

Our quality of care

100%

- Children are happy
- Activities enjoyed
- Learning supported on an individual basis
- Interests taken into account
- Development monitored
- Confident to share concerns
- Wellbeing important
- Encourage social/ confidence/ independence
- We can contribute

Agree or strongly agree



My daughter has really enjoyed pre-school and has come on massively.

Starting to become excited and enjoying his independence, he has lots of stories to tell after his sessions.

After an anxious start, my son has settled well into pre-school. This is thanks to you and your brilliant team.

Quality of the environment

Resources are age appropriate and cover different areas of learning


100%

Planned sessions

Friendly, welcoming
inviting

Overall

Strongly agree/agree



Quality of management

Approachable 😊

3 years at

100%

Strongly agree/agree

Communication 

Able to discuss matters with me


Committed to continuous improvement

Quality of Practitioners

There is still more to do to make on line tracking an accessible and useable tool for all.


97%


Overall Agree or strongly agree




Practitioners treat my child with kindness and respect

100%






I just love it!!



We like everything!



I like playing outside on the cars and boke



I feel happy, really really happy

Your feedback and Suggestions

Thank you so much your lovely comments. It is great to hear how much your children love coming to us. However we can always learn from you and we pride ourselves on being able to continually improve our provision.

Here's what you had to say:

- Improve the outdoor area – making it less muddy.
- Have a canopy fit outside the entrance so when it is raining the children and parents aren't soaked before the day starts.
- An email to notify when something is uploaded on the Early Essence would be good.
- More support using the on-line system – some parents not overly confident in using the system.

Thank you for your feedback

Our Response

Firstly thank you for your lovely comments. We will ensure that personal comments will be passed on to those mentioned.

Here's are initial thoughts.

- Sometimes getting messy is fun. However we will look at the outdoor area to see what improvements can be made.
- We have explored a shelter by the door previously, however this was not approved. Making changes to the building is always a challenge we will face due to the restrictions of being a leaseholder.
- We think advising you when something is uploaded onto the Early Essence system is a great idea. We will think of a way of letting you know when the system is up to date.
- We will invite all parents/carers to an evening session to demonstrate and answer any questions you may have on the online system during the first term back.